

ALLINES INSURANCE
1008 BURLINGTON AVE., SUITE A
MISSOULA, MT 59802
(406) 542-8727 FAX: (406) 542-8842
P.O. BOX 659460 SAN ANTONIO, TX 78265

CD LOG NO 145 -1 05-01-07 10:44 AM
SUPPLEMENT S1 05-08-07 10:21 AM

CLAIM INFORMATION

CLAIM # 000000009 POLICY # 001849208
COMPANY USAA CLAIM REP 00970/00035
INSURED ELIZABETH DAY BETHKE LOSS DATE 04-28-07
CLAIMANT LOSS TYPE COLLISION
LOSS PAYEE ACCT # 001

INSPECTION

TYPE FIELD
PRIMARY POI RIGHT QUARTER PANEL SECOND POI LEFT QUARTER PANEL
APPRAISER NAME ALLINES INS- TERRY
WORK PHONE (406) 542-8727 FAX
ADDRESS INSP DATE 05-01-07
CITY STATE MISSOULA MT LOCATION FIELD
ZIP CITY STATE MISSOULA MT

OWNER

BETHKE, ELIZABETH D WORK# (208) 659-0044
1303 E ROYAL ANNE DR HOME# (208) 765-1624
COEUR D ALENE ID 83814-6075

REPAIR

ATTN MIKE SHOP LIC# 810486964
DEE MOTORS CAR IN
ANACONDA MT 59711- REPAIR 21 DAYS
SHOP PHONE (406) 563-5225 FAX (406) 563-3572

VEHICLE

2007 CHEVROLET TAHOE LT1 4 DR WAGON
8CYL GASOLINE 5.3 FLEX

OPTIONS

TWO-STAGE - EXTERIOR SURFACES TWO-STAGE - INTERIOR SURFACES
4-WHEEL DRIVE BUMPER COVER MOUNTED FOG LAMPS
FRONT MUD GUARDS REAR OBSTACLE WARNING SYSTEM
AUTO LEVEL CONTROL CLIMATE CONTROLLED A/C

BODY COLOR GOLD MILEAGE 8,225
CONDITION VIN 1GNFK13007J142480
LICENSE # K315997 CODE U741
LICENSE STATE ID VEH INSP #

REMARKS:

2007 CHEVROLET TAHOE LT1 4 DR WAGON
 CLAIM # 000000009

LOG 145 -1

05-01-07 10:44 AM
 S1 05-08-07 10:21 AM

DATE REC- 4/30, DATE CONTACTED-4/30 D-INSPECTED-5/1 , D-CLOSED 5/1

OP CODES:

* = USER-ENTERED VALUE	E = REPLACE OEM	NG = REPLACE NAGS
EC = ALTERNATE REPL PART	UC = RECONDITIONED PRT	UM = REMAN/REBUILT PRT
EU = RECYCLED PART	EP = ALTERNATE REPL PART	PC = PXN RECONDITIONED
PM = PXN REMAN/REBUILT	TE = PARTL REPL PRICE	ET = PARTL REPL LABOR
IT = PARTIAL REPAIR	I = REPAIR	L = REFINISH
BR = BLEND REFINISH	TT = TWO-TONE	CG = CHIPGUARD
SB = SUBLET	N = ADDITIONAL LABOR	RI = R&I ASSEMBLY
P = CHECK	AA = APPEAR ALLOWANCE	RP = RELATED PRIOR
UP = UNRELATED PRIOR		

OP	GDE	MC	DESCRIPTION	MFR.PART NO.	PRICE	AJ%	B%	HOURS	R
E	0807		WHEEL,FRONT	RT 88967405 GM PART	245.08			0.4	1
E	0808		WHEEL,REAR	LT 88967405 GM PART	245.08			0.3	1
E	0809		WHEEL,REAR	RT 88967405 GM PART	245.08			0.3	1
I	0187		PANEL,ROCKER	LT REPAIR				3.0	*1
L	0187		PANEL,ROCKER	LT REFINISH				1.8	4
				1.5 SURFACE					
				0.3 TWO-STAGE					
I	0188		PANEL,ROCKER	RT REPAIR				0.5	*1
L	0188		PANEL,ROCKER	RT REFINISH				1.8	4
				1.5 SURFACE					
				0.3 TWO-STAGE					
RI	0181		BOARD,RUNNING	LT R&I ASSEMBLY				0.8	1
RI	0182		BOARD,RUNNING	RT R&I ASSEMBLY				0.8	1
RI	0195		PLATE,REAR SILL	LT R&I ASSEMBLY				INC	1
RI	0196		PLATE,REAR SILL	RT R&I ASSEMBLY				INC	1
I	0210		PNL,FRONT DOOR OUTE	RT REPAIR				1.0	*1
L	0210		PNL,FRONT DOOR OUTE	RT REFINISH				3.1	4
				2.6 SURFACE					
				0.5 TWO-STAGE					
RI	0236		W/STRIP,BELT OUTER	RT R&I ASSEMBLY				0.2	1
E	0440		MLDG,FRONT DOOR SID	RT 15262835 GM PART	52.61			0.4	1
L	0440		MLDG,FRONT DOOR SID	RT REFINISH				0.7	4
				0.7 SURFACE					
				INC TWO-STAGE					
RI	0265		EMBLEM,FRONT DOOR	R/F R&I ASSEMBLY				0.2	1
E	0256		N/PLATE,FRONT DOOR	RT 15825693 GM PART	17.70			0.2	1
E	0177		MIRROR,OUTER R/C	RT 15882989 GM PART	116.90			0.3	1
L	0177		MIRROR,OUTER R/C	RT REFINISH				1.4	4
				0.7 SURFACE					
				0.6 TWO-STAGE SETUP					
				0.1 TWO-STAGE					

E	0232	HANDLE,FRONT DOOR O	RT	15034986	GM PART	39.24	0.5	1
L	0232	HANDLE,FRONT DOOR O	RT	REFINISH			0.4	4
				0.3	SURFACE			
				0.1	TWO-STAGE			

-2-

2007 CHEVROLET TAHOE LT1 4 DR WAGON 05-01-07 10:44 AM
 CLAIM # 000000009 LOG 145 -1 S1 05-08-07 10:21 AM

N	0287	REAR DOOR R&I	LT	ADDITIONAL LABOR			1.1	1
N	0288	REAR DOOR R&I	RT	ADDITIONAL LABOR			1.1	1
I	0289	PNL,REAR DOOR OUTER	LT	REPAIR			0.5*	1
L	0289	PNL,REAR DOOR OUTER	LT	REFINISH			2.4	4
				2.0	SURFACE			
				0.4	TWO-STAGE			
E	0290	PNL,REAR DOOR OUTER	RT	15861924	GM PART	260.00	5.5	1
L	0290	PNL,REAR DOOR OUTER	RT	REFINISH			2.6	4
				1.8	SURFACE			
				0.5	EDGE			
				0.3	TWO-STAGE			
RI	0421	W/STRIP,RR DOOR LOW	RT	R&I ASSEMBLY			INC	1
RI	0313	W/STRIP,BELT OUTER	LT	R&I ASSEMBLY			0.2	1
RI	0314	W/STRIP,BELT OUTER	RT	R&I ASSEMBLY			INC	1
RI	0317	W/STRIP,RR DOOR BOD	LT	R&I ASSEMBLY			0.5	1
RI	0318	W/STRIP,RR DOOR BOD	RT	R&I ASSEMBLY			0.5	1
BR	0445	MLDG,REAR DOOR SIDE	LT	BLEND REFINISH			0.3	4
				0.3	BLEND			
				INC	TWO-STAGE			
RI	0445	MLDG,REAR DOOR SIDE	LT	R&I ASSEMBLY			0.4	1
E	0446	MLDG,REAR DOOR SIDE	RT	15875589	GM PART	32.80	0.4	1
L	0446	MLDG,REAR DOOR SIDE	RT	REFINISH			0.5	4
				0.5	SURFACE			
				INC	TWO-STAGE			
RI	0315	HANDLE,RR DOOR OUTE	LT	R&I ASSEMBLY			0.2	1
E	0316	01 HANDLE,RR DOOR OUTE	RT	15846922	GM PART	30.69	INC	1
L	0316	HANDLE,RR DOOR OUTE	RT	REFINISH			0.3	4
				0.3	SURFACE			
				INC	TWO-STAGE			
RI	0309	W/STRIP,ROOF	LT	R&I ASSEMBLY			0.4	1
RI	0310	W/STRIP,ROOF	RT	R&I ASSEMBLY			0.4	1
L	0389	PANEL,QUARTER	LT	REFINISH			3.0	4
				2.4	SURFACE			
				0.5	EDGE			
				0.1	TWO-STAGE			
L	0390	PANEL,QUARTER	RT	REFINISH			3.0	4
				2.4	SURFACE			
				0.5	EDGE			

E	0389	PNL,QTR (IN WINDOW	LT	15906311	GM PART	631.35		14.3	1
E	0390	PNL,QTR (IN WINDOW	RT	15829329	GM PART	631.35		12.2	1
I	0397	DOOR,FUEL FILLER	LT	REPAIR				0.2*	1
L	0397	DOOR,FUEL FILLER	LT	REFINISH				0.3	4
				0.3	SURFACE				
				INC	TWO-STAGE				
RI	0397	DOOR,FUEL FILLER	LT	R&I ASSEMBLY				INC	1
E	0453	NAMEPLATE,QTR PANEL	LT	15925504	GM PART	7.42		0.2	1
E	0454	NAMEPLATE,QTR PANEL	RT	15925504	GM PART	7.42		0.2	1
BR	0412	APPLIQUE,QTR PANEL	LT	BLEND REFINISH				0.3	4
				0.3	BLEND				

-3-

2007 CHEVROLET TAHOE LT1 4 DR WAGON 05-01-07 10:44 AM
CLAIM # 000000009 LOG 145 -1 S1 05-08-07 10:21 AM

				INC	TWO-STAGE				
RI	0412	APPLIQUE,QTR PANEL	LT	R&I ASSEMBLY				INC	1
E	0413	APPLIQUE,QTR PANEL	RT	15791342	GM PART	66.31		INC	1
L	0413	APPLIQUE,QTR PANEL	RT	REFINISH				0.5	4
				0.5	SURFACE				
				INC	TWO-STAGE				
E	0170	LABEL,QUARTER PANEL	LT	15070512	GM PART	12.70		0.1	1
E	0404	PNL,QUARTER INNER	LT	15830971	GM PART	177.97		9.4	1
L	0404	PNL,QUARTER INNER	LT	REFINISH				2.0	4
				1.7	SURFACE				
				0.3	TWO-STAGE				
I	0405	PNL,QUARTER INNER	RT	REPAIR				1.0*	1
L	0405	PNL,QUARTER INNER	RT	REFINISH				2.0	4
				1.7	SURFACE				
				0.3	TWO-STAGE				
E	0391	PNL,WHEELHOUSE OUTE	LT	15823744	GM PART	17.85		1.0	1
L	0391	PNL,WHEELHOUSE OUTE	LT	REFINISH				0.4	4
				0.3	SURFACE				
				0.1	TWO-STAGE				
E	0377	SHIELD,QUARTER INNE	LT	15852762	GM PART	39.10		0.3	1
RI	0378	SHIELD,QUARTER INNE	RT	R&I ASSEMBLY				0.1	1
RI	0395	QTR GLASS R & I	LT	R&I ASSEMBLY				INC	1
NG	0396	GLASS,QUARTER TINTE	RT	NAGS DQ11167-YP		348.80	-20		1
E	0387	02 SEALANT KIT,QTR GLA	LT	12346392	GM PART	52.63		INC	1
E	0388	02 SEALANT KIT,QTR GLA	RT	12346392	GM PART	52.63		INC	1
RI	0414	PNL,LOCK TRIM	LT	R&I ASSEMBLY				INC	1
RI	0415	PNL,LOCK TRIM	RT	R&I ASSEMBLY				INC	1
RI	0399	PNL,INNER QTR TRIM	LT	R&I ASSEMBLY				INC	1
RI	0400	PNL,INNER QTR TRIM	RT	R&I ASSEMBLY				INC	1
RI	0131	PNL,QUARTER TRIM UP	LT	R&I ASSEMBLY				INC	1

RI	0132	PNL,QUARTER TRIM UP	RT	R&I ASSEMBLY			INC	1
N	0479	TAILGATE R & I		ADDITIONAL LABOR			0.8	1
RI	0533	TAILLAMP ASSEMBLY	LT	R&I ASSEMBLY			INC	1
E	0534	TAILLAMP ASSEMBLY	RT	15200055 GM PART	108.68		INC	1
RI	0565	REAR BUMPER BAR R&I		R&I ASSEMBLY			INC	1
N	0586	REAR BUMPER OVERHAUL		ADDITIONAL LABOR			0.3	1
E	0570	01 COVER,REAR BUMPER		15811580 GM PART	395.00		0.9	1
L	0570	COVER,REAR BUMPER		REFINISH			3.1	4
				2.6 SURFACE				
				0.5 TWO-STAGE				
E	1460	RETAINER,REAR BUMPER		MULTI-PARTGM PART	21.04		INC	1
RI	1591	SENSOR,RR BUMPER	LT	R&I ASSEMBLY			INC	1
RI	1592	SENSOR,RR BUMPER	RT	R&I ASSEMBLY			INC	1
RI	1593	SENSOR,RR BUMPER	LT	R&I ASSEMBLY			INC	1
RI	1594	SENSOR,RR BUMPER	RT	R&I ASSEMBLY			INC	1
	1621	HSG,RR BUMPER SENSO	LT	R&I ASSEMBLY		INC		1
	1622	HSG,RR BUMPER SENSO	RT	R&I ASSEMBLY		INC		1
	1623	HSG,RR BUMPER SENSO	LT	R&I ASSEMBLY		INC		1
	1624	HSG,RR BUMPER SENSO	RT	R&I ASSEMBLY		INC		1
RI	0436	PAD,REAR BUMPER STEP		R&I ASSEMBLY			INC	1

-4-

2007 CHEVROLET TAHOE LT1 4 DR WAGON 05-01-07 10:44 AM
CLAIM # 000000009 LOG 145 -1 S1 05-08-07 10:21 AM

BR	0520	FILLER,REAR BUMPER		BLEND REFINISH			0.2	4
				0.1 BLEND				
				0.1 TWO-STAGE				
	0520	FILLER,REAR BUMPER		R&I ASSEMBLY	INC			1
P	0990	SUSPENSION CHECK REAR		CHECK				2
N	M17	COVER CAR EXTERIOR		ADDITIONAL LABOR			0.3	4
I	M18	SET-UP AND MEASURE		REPAIR			2.0	3
N	M50	CLEAN INTERIOR		ADDITIONAL LABOR			1.0	1
SB	M60	HAZARDOUS WASTE REMOVA		SUBLET	4.00*			1
SB		ALL 4 TIRES - P265/70R		SUBLET	540.00*			1*

>>INCLUDES MOUNT AND BALANCE, ETC.

99 ITEMS

MC MESSAGE
01 CALL DEALER FOR EXACT PART # / PRICE
02 PART NO. DISCONTINUED, CALL DEALER FOR EXACT PART NO.

FINAL CALCULATIONS & ENTRIES
PARTS
GROSS PARTS \$ 3,506.63

OTHER PARTS \$ 348.80
 PAINT MATERIAL \$ 500.00 **

ADJUSTMENTS DISCOUNT MARKUP
 LINE ITEMS \$ 69.76
 PARTS & MATERIAL TOTAL \$ 4,285.67

LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	\$ 50.00	51.6	10.5	\$ 3,105.00
2-MECH/ELEC	\$ 64.00			
3-FRAME	\$ 54.00		2.0	\$ 108.00
4-REFINISH	\$ 50.00	30.1	0.3	\$ 1,520.00
5-PAINT	\$ 30.00			

LABOR TOTAL \$ 4,733.00
 SUBLET REPAIRS \$ 544.00
 TOWING \$ 275.00
 STORAGE \$ 70.00

GROSS TOTAL \$ 9,907.67
 LESS: DEDUCTIBLE \$ 250.00-

NET TOTAL \$ 9,657.67

RATES/TAXES ADJUSTMENT \$1
 LESS: PREVIOUS NET TOTAL \$ 10,069.67-

NET SUPPLEMENT TOTAL \$ -412.00

2007 CHEVROLET TAHOE LT1 4 DR WAGON 05-01-07 10:44 AM
 CLAIM # 000000009 LOG 145 -1 S1 05-08-07 10:21 AM

PXN C/00/00/00/00/00 CUM 00/00/00/00/00 GEOCODE: 59801 MISSOULA
 AUDATEX PENPRO W0412 S1 LOG145 -1 05-08-07 10:26:57
 REL 4.12.20 DT 04/07
 (C) 1993 - 2006 AUDATEX NORTH AMERICA, INC.

** USER-ESTABLISHED THRESHOLD FOR PAINT MATERIAL HAS BEEN REACHED AND
 CALCULATED IN THIS ESTIMATE. ANY ADDITIONAL MATERIALS MAY REQUIRE
 FURTHER APPROVAL. **

4.1 HRS WERE ADDED TO THIS EST. BASED ON AUDATEX'S TWO-STAGE REFINISH FORMULA.

ESTIMATE CALCULATED USING THE 2.5 HOUR MAXIMUM ALLOWANCE FOR TWO-STAGE
REFINISH OF NON-FLEX, EXTERIOR SURFACES.

-6-

2007 CHEVROLET TAHOE LT1 4 DR WAGON 05-01-07 10:44 AM
CLAIM # 000000009 LOG 145 -1 S1 05-08-07 10:21 AM

ESTIMATE SUMMARY PAGE
ALLINES INS- TERRY

NET SUPPLEMENT TOTAL		\$ -412.00
RATES/TAXES ADJUSTMENT	S 1	
LESS: PREVIOUS NET TOTAL		\$ 10,069.67-

GROSS TOTAL	\$ 9,907.67
LESS: DEDUCTIBLE	\$ 250.00-
NET TOTAL	\$ 9,657.67
RATES/TAXES ADJUSTMENT	\$1
LESS: PREVIOUS NET TOTAL	\$ 10,069.67-
NET SUPPLEMENT TOTAL	\$ -412.00

AUDATEX PENPRO W0412 S1 LOG145 -1 05-08-07 10:26:57
REL 4.12.20 DT 04/07
(C) 1993 - 2006 AUDATEX NORTH AMERICA, INC.

IF ALTERNATIVE QUALITY REPLACEMENT PARTS HAVE BEEN INCLUDED IN THIS APPRAISAL, THE SOURCE FOR THESE PARTS HAS ALSO BEEN DISCLOSED. IF ALTERNATIVE QUALITY REPLACEMENT PARTS AS LISTED ON THIS APPRAISAL ARE ULTIMATELY USED IN THE REPAIR OF YOUR VEHICLE, THE WARRANTY ON SUCH PARTS WILL BE EQUAL TO, OR GREATER THAN, THE PARTS BEING REPLACED, AS STATED IN USAA'S LIMITED PARTS WARRANTY. USAA WARRANTS THAT THE PARTS USED ON YOUR VEHICLE WILL BE OF LIKE KIND AND QUALITY, FUNCTION, FIT, SAFETY AND CORROSION PROTECTION AS THE PART OR PARTS THEY REPLACE. USAA IDENTIFIES CAPA-CERTIFIED PARTS FOR SHEET METAL REPLACEMENT PARTS SUBJECT TO CAPA-CERTIFICATION.

THIS IS NOT A REPAIR AUTHORIZATION OR ACCEPTANCE OF LIABILITY.

PLEASE PROVIDE THIS DAMAGE REPORT TO YOUR REPAIR FACILITY PRIOR TO YOUR AUTHORIZATION TO REPAIR THE VEHICLE.

FAILING TO PRESENT THIS DAMAGE REPORT TO THE REPAIR FACILITY BEFORE REPAIR MAY RESULT IN ADDITIONAL EXPENSE TO YOU.

PAYMENT FOR SUPPLEMENTAL REPAIRS REQUIRES PRIOR APPROVAL FROM A USAA-AUTHORIZED CLAIMS REPRESENTATIVE.

IF THIS VEHICLE IS REPAIRABLE, (1) A DAMAGE REPORT HAS BEEN PROVIDED TO THE VEHICLE OWNER AND OWNER'S SHOP CHOICE, IF KNOWN, AND (2) A QUALITY REPLACEMENT PARTS (QRP) BROCHURE HAS BEEN PROVIDED TO THE VEHICLE OWNER.

FOR ADDITIONAL INFORMATION - CONTACT FILE HANDLER AT 1-800-531-8222

CLAIM #	000000009	POLICY #	001849208
INSURED	ELIZABETH DAY BETHKE	INSP DATE	05-01-07
OWNER	BETHKE, ELIZABETH D	APPRAISER	ALLINES INS- TERRY
VEHICLE	2007 CHEVROLET TAHOE LT1 4 DR WAGON		

CALCULATION CHANGES		FROM		TO		DIFFERENCE
PAINT MATERIAL		<u>30.00</u>	<u>912.00</u>	<u>30.00</u>	<u>500.00</u>	412.00-
SUPP 1 NET TOTAL						412.00-

SUMMARY	NET TOTAL	DATE	TIME	APPRAISER
ORIG EST	10,069.67	05-01-07	10:44 AM	ALLINES INS- TERRY
SUPP 1	412.00-	05-08-07	10:21 AM	ALLINES INS- TERRY

